



TURING
SCHOOL OF SOFTWARE & DESIGN

Laptop Policy

As part of their tuition, each student receives a new **MacBook Pro**. Equipping the student body with the same type of laptop ensures consistency across the school and helps expedite instruction and troubleshooting. Many employers also utilize Apple computers, so it provides exposure to the Mac OS for those who have not encountered it before.

Turing is a small non-profit organization coordinating the distribution of laptops to a geographically diverse student body. This laptop policy is intended to clarify potential questions and issues ahead of time. Please review it carefully.

What model is the laptop? What are its specs?

Students are currently being issued a 13 inch MacBook Pro with an Apple M1 Chip, 8-Core CPU, 8-Core GPU, and 256GB. Space Gray color.

Can I change the specs? Can I get a different model or more RAM? No. The computer provided is what students need to complete the program. Turing cannot make changes to the standard-issue laptop based on individual preferences.

What are my options for receiving the laptop?

Due to the current pandemic situation, all laptops are being shipped directly from Apple to the student's home address.

If you need the laptop shipped to somewhere other than your listed home address, reach out to Ramiro as soon as possible. (No more than 24 hours after you receive the order confirmation notice.)

What if something goes wrong with my laptop after I receive it?

Your laptop comes with a 1-year factory warranty. If anything goes wrong with the machine, go straight to Apple instead of Turing. This will ensure quicker response/repair time (warranty is tracked via the serial number, no need to present a receipt or other documentation). Please note, the factory warranty



TURING

SCHOOL OF SOFTWARE & DESIGN

does not include accidental damage coverage. It is the student's responsibility to get Apple Care/other coverage if desired.

How do I set up my laptop? What applications do I need?

The Setup Assistant will walk you through the process of getting your laptop ready to go. Sign in with an existing Apple ID or create a new one. As you get closer to your start date, your instructors will let you know what programs you will need to download.

I don't like my laptop, can I return it?

No. Laptops cannot be returned to Apple for credit/upgrade. US students must take possession of the laptop, there is no opting out as it is required equipment for the program.

Is the computer mine or do I have to return it at the end of the program?

Once you have received the laptop it is yours to keep.

Something happened to my laptop and it is being repaired. Do you have a loaner I can borrow?

If you are currently in module 1-4 AND live in the Denver metro area, reach out to Ramiro to see if there are any loaner laptops available.

I am going to attend Turing but I live outside of the US. What do I do about my laptop?

Unfortunately, we cannot have laptops shipped internationally. Please reach out to Darren for options.

Last revised: 4/13/21